



General Terms Of Sales

Classes:

The Chefs will do their best to keep you entertained during the class. Please remember that **gratuity for the Chefs is NOT included**. Customary gratuity is around 18% of the full price of the class. A tips box will be available at the exit of the class.

Please do your best to **arrive just on time**, but not earlier. The chefs use the time beforehand to prepare your class, and we won't be able to let you in if you arrive earlier. The address is 2256 N.Elston Chicago IL 60614. You will find ample parking around our shop during the evening classes. On the other hand, if you prefer to take a cab to and from your class, we use Flash Cab as our favorite service, and they are very good at coming with 5-10 minutes of being called.

Please remember that we are **BYOB**. Wine, beer, liquor, and non-alcoholic beverages are all fine. All that we have in house is tap water, and we are willing to share!

Feel free to bring a Tupperware if you would like to bring the food back home!

You should plan to wear comfortable, casual clothes when you come - especially your shoes since you will be standing most of the time cooking (no flip flop allowed)! Try to avoid excessively long or puffy sleeves.

Please inform the Chef of **ANY food allergy** that you have BEFORE the beginning of the cooking class

Rescheduling and Cancellations:

Cancellation is not possible 24h before the class. Due to the large number of schedule requests we receive every day, you MUST be sure of your dates and availability before you book your class.

Rescheduling is possible only for emergency situations AND AT LEAST 24H BEFORE THE CLASS, and will be accompanied by a \$35 rescheduling fee per person or \$55 fee per couple.

We need to be informed of any changes in the reservation, **by email**, at least 24h before the event.

We reserve the right to cancel or reschedule any class without at least 8 people registered within one week of scheduled class. We will place you on another class but we will not refund your payment. There will be no rescheduling fees in that case.

Refund:

We do not refund payments or vouchers.

Waiver of Liability, Assumption of Risk, and Indemnity Agreement:

Waiver: In consideration of permission to attend Cook Au Vin's cooking class and use the facilities, staff, equipment and services of Cook Au Vin, Inc., I, for myself, my heirs, personal representatives or assigns, do hereby release, waive, discharge, and covenant not to sue Cook Au Vin, Inc., its directors, managers, officers, employees and agents from liability from any and all claims including the negligence of Cook Au Vin, Inc., its directors, managers, officers, employees and agents, resulting in personal injury, accidents or illnesses (including death), and property loss arising from, but not limited to, participation in the class, activities, observation, and use of facilities, premises, or equipment.

Assumption of Risks: This use of Cook Au Vin's property, facilities, staff, equipment, and services carries with it certain inherent risks that

cannot be eliminated regardless of the care taken to avoid injuries. I have read the previous paragraphs and I know, understand, and appreciate the risks that are inherent in the cooking class and the activities made possible by Cook Au Vin, Inc. I hereby assert that my participation is voluntary and that I knowingly assume all such risks.

Indemnification and Hold Harmless: I also agree to indemnify and hold Cook Au Vin, Inc., its directors, managers, officers, employees and agents, harmless from any and all claims, actions, suits, procedures, costs, expenses, damages and liabilities, including attorney's fees brought as a result of my participation in the cooking class and related activities and to reimburse them for any such expenses incurred.

Severability: The undersigned further expressly agrees that the foregoing Waiver of Liability, Assumption of Risk, and Indemnity Agreement is intended to be as broad and inclusive as is permitted by the law of the State of Illinois and that if any portion thereof is held invalid, it is agreed that the balance shall, notwithstanding, continue in full legal force and effect.

Acknowledgment of Understanding: I have read this Waiver of Liability, Assumption of Risk, and Indemnity Agreement, fully understand its terms, and understand that I am giving up substantial rights, including my right to sue.